


PRO MUSIC PRODUCT WARRANTYS

AER AMPLIFIERS (does not cover deliberate damage)	12 MONTHS
ASHDOWN PRODUCTS	12 MONTHS
ARIA GUITARS / UKES , BANJOS, MANDOLINS & PACKS (does not cover deliberate damage)	12 MONTHS
ARTEC PRODUCTS	3 MONTHS
BC RICH GUITARS (does not cover deliberate damage)	12 MONTHS
BOSPHORUS CYMBALS - SPLASHES (cymbals must be returned to Pro Music for warranty assessment)	12 MONTHS
BOSPHORUS CYMBALS - NOT SPLASHES (cymbals must be returned to Pro Music for warranty assessment)	2 YEARS
BOWS (CELLO, DOUBLE BASS, VIOLA, & VIOLIN)	3 MONTHS
BEHRINGER / BUGERA PRODUCTS (does not cover deliberate damage) Warranty Handled by Australis Music*	12 MONTHS
CBI PRODUCTS	12 MONTHS
CB-700 PRODUCTS (does not cover deliberate damage)	12 MONTHS
CARLO GIORDANO (CELLOS,DOUBLE BASSES & VIOLINS)	12 MONTHS
DRUM HARDWARE (ENFORCER, PEACE, ADAM) (does not cover deliberate damage)	12 MONTHS
DRUMFIRE / GT DRUM PRODUCTS (does not cover deliberate damage)	12 MONTHS
DRUM KITS (CB700, PERC PLUS & OTHER) (does not cover deliberate damage)	12 MONTHS
FIESTA & PACKAGES (does not cover deliberate damage)	12 MONTHS
GIBRALTAR HARDWARE	3 YEARS
GIBRALTAR SERVICE CENTRE PARTS	3 MONTHS
GRETSCH DRUMKITS & PARTS (does not cover deliberate damage)	12 MONTHS
GUITAR BAGS & CASES (MBT & OTHER GENERIC)	12 MONTHS
HAGSTROM GUITARS (structural defects only-not normal wear & tear)	12 MONTHS
HISCOX CASES (structural defects only-not normal wear & tear)	12 MONTHS
HOHNER PRODUCTS (repair or replace at Pro Musics discretion)	3 MONTHS
INTELLI PRODUCTS	12 MONTHS
JR GUITARS & PACKS	12 MONTHS
JJ ELECTRONICS	3 MONTHS
J MICHAEL INSTRUMENTS(not including lacquer or normal adjustments)	2 YEARS
KEALOHA/LANIKAI PRODUCTS (structural defects only-not normal wear & tear)	12 MONTHS
KYSER CAPOS	12 MONTHS
KAT PERCUSSION & PARTS (does not cover deliberate damage)	12 MONTHS
LEEM PRODUCTS (warranty includes cables & electronics)	12 MONTHS
MICROPHONE STANDS (OTHER BRANDS)	3 MONTHS
MUSIC STANDS (OTHER BRANDS)	3 MONTHS
NADY PRODUCTS	12 MONTHS
ON STAGE PRODUCTS / OUTLAW EFFECTS	12 MONTHS
PICKUPS / PREAMPS (BELCAT,GT,MISI,MARTIN, OTHER) (user & install damage not covered)	3 MONTHS
PERCUSSION PLUS / OPUS PERCUSSION (does not cover deliberate damage) PERCUSSION ITEMS ONLY *	12 MONTHS
RHAPSODY VIOLINS	12 MONTHS
RMS AMPS & OTHER	12 MONTHS
SAVANNAH PRODUCTS	12 MONTHS
SHUBB CAPOS	3 MONTHS
SHURE PRODUCTS (wired microphones, circuitry & DSP ,wireless systems, earpieces, parts)	2 YEARS
SHURE PRODUCTS (headset microphones & cartridges)	12 MONTHS
TAKAMINE GUITARS (structural defects only-not normal wear & tear)	
J SERIES	5 YEARS
G & D SERIES	12 MONTHS
ALL PREAMP SYSTEMS (warranty is voided if incorrect batteries are used in preamps)	12 MONTHS
TOCA PERCUSSION (excludes heads & normal wear and tear)	12 MONTHS
WITTNER PRODUCTS	12 MONTHS
WINCENT PRODUCTS * BRUSHES / RODS - NON WEAR AND TEAR WARRANTY	3 MONTHS
VORSON BAGS/CASES (excludes normal wear and tear)	12 MONTHS
VORSON PRODUCTS-OTHER	12 MONTHS

IMPORTANT NOTICE - WARRANTY DETAILED INFORMATION

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. The consumer is entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. The consumer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under Pro Music & its supplier's warranties are in addition to other rights and remedies under a law in relation to our products.

*Should any new product be made available from the date of print of this statement, queries as to warranties may be made to Pro Music Head Office for clarification. Separate from those products listed above, no warranties are implied; refer to Clause 10 of Pro Music's Terms & Conditions set out in the front of this catalogue. Warranty term applies from the date of consumer purchase (verification required); any warranty claim must be made at the point of purchase store and is applicable only to products purchased in Australia. Warranties apply only where good care and appropriate maintenance in every regard has been undertaken. Warranty does not apply where unauthorised repairs have occurred. All authorised warranty claim returns must be sent freight pre-paid and fully insured. Pro Music accepts no responsibility whatsoever for freight cost, loss or damage either from or to the sender whether dealer or consumer. The cost of authorised warranty claims will be borne by Pro Music **

PLEASE SEE CLAUSE 10 IN THE FRONT SECTION - FOR MORE INFORMATION